

Constant Contact Survey Results

Survey was sent 4/3/2020 and closed 4/10/2020

Survey Name: Apr 02 2020 Survey

Apr 10, 2020 11:54:09 AM

1. Do you work at a healthcare facility that treats patients?

	Number of Response(s)	Response Ratio
Yes	1619	71.2%
No	522	22.9%
Other	110	4.8%
No Responses	21	<1%
Total	2272	100%
276 Comment(s)		

List of Facilities

Home Health	Hospital	Telemed	Outpatient	Rehab/SNF/group home
82	47	16	46	26
Critical care/flight	Jail	Other/school/educators	Non clinical	Retired
4	11	25	24	60

2. If PPE were available to you, would you be interested in serving as a nurse volunteer in a non-clinical capacity i.e., taking temperatures for visitors, assisting call centers, etc.?

	Number of Response(s)	Response Ratio
Yes	153	6.7%
No	244	10.7%
Other	64	2.8%
No Responses	1811	79.7%
Total	2272	100%

3. If you are interested in volunteering, please provide the following information:

First Name	181
Last Name	181
Email Address	180
City	181
Postal Code	181
Contact Cell Number	174
Nevada License Number	164

4. Does the facility you work at have a COVID-19 preparedness plan/procedure in place?

	Number of Response(s)	Response Ratio
Yes	1185	52.1%
No	143	6.2%
No Responses	944	41.5%
Total	2272	100%

5. How would you rate the facility's COVID-19 preparedness plan/procedure?

	Number of Response(s)	Response Ratio
Good	622	27.3%
Poor	523	23.0%
Other	176	7.7%
No Responses	951	41.8%
Total	2272	100%
240 Comment(s)		

5. How would you rate the facility's COVID-19 preparedness plan/procedure?

(240 Comments received) Below is a random sample

Good, considering the resources that are available. However, I realize these procedures would not be accepted if the proper resources were available.

We do not have a proper way of segregating of those with covid from non covid pt

Passive reassurance with no direct answers

A little too little and late.

Poor PPE

Very prepared, very supportive

Our faculty follows most recent CDC guidelines

We get email frequently from ceo but haven't really been told what plan is

I am a case manager so I am unsure what has been done for nursing staff who take care of patients. For case management we do not see patients, only contact them by phone if we need to do discharge planning. We were told we can not wear a mask.

Lack of proper PPE

Doesn't have appropriate PPE

What we have including gloves is being rationed

I think better than most in the state

I felt like it was good to start, but as the patients started coming in I feel like the plan has changed many times, which has caused the feeling in uncertainty with staff

6. Do you feel safe and equipped to perform your duties following the facility's COVID-19 preparedness plan/procedure?

	Number of Response(s)	Response Ratio
Yes	563	24.7%
No	767	33.7%
No Responses	942	41.4%
Total	2272	100%

7. Do you think the facility provides sufficient and timely information about the COVID-19 and how to deal with it?

	Number of Response(s)	Response Ratio
Yes	814	35.8%
No	513	22.5%
No Responses	945	41.5%
Total	2272	100%

8. Does your facility offer an open communication atmosphere to provide feedback?

	Number of Response(s)	Response Ratio
Yes	844	37.1%
No	483	21.2%
No Responses	945	41.5%
Total	2272	100%

	Top Responses		
9. What challenges are you facing to perform your job well?	PPE	Other issues like staffing, education, and poor communication r/t policies and procedures	Testing
<i>(906 Comments received) Below is a random sample</i>	629	306	64
No appropriate area for food drink or bathroom for covid nurse.			
Unsafe process for handling COVID rule out or confirmed	Doing a good job	Leaving nursing	Other
Clear communication with complete information is needed instead of choppy half hashed out plans.	45	10	150
Daily changes seem to harm the health care workers and protect the mighty dollar			
Lack of payment if I miss work for Covid-19. I have to use my own earned PTO if I get sick.			
Poor communication from administrators. Lack of PPE for staff. Administration taking the PPE, we did have on our unit. Now we have to have a valid reason to obtain PPE.			
Communication and providing an empathetic sense of safety is what is lacking from Leadership. they create multi-page email communications for staff, but when we get to work, we take report and jump in. No time to read 5 page documents.			
changing the criteria for testing suspected patients. a lot of my coworkers and I are concerned that we are being exposed to the virus because they have made the tests so unobtainable.			
Risk of skin breakdown from the masks.			
I will not work until it is safe. Unfortunately the CDC has been incorrect with every assessment they have made on this virus since I have been watching it in mid January.			
There were repeated CDC statements and reassurances , That the American public was at low risk of contracting this virus. They were very wrong and now it has become their wisdom revealed			
I must admit I saw this scenario coming in late February tried to warn my facility Although the actions taken, at my facility followed CDC guidelines I knew it would not be enough.			
I then stopped working, and will await herd immunity or a vaccine. I just hope that there are enough left living to bury the dead			
A lot of information coming from different internal sources at my facility that sometimes conflict			
None			
Our upper admin does not want to help.out staff if we become ill			
Not enough PPE. Reusing PPE that is meant for one time use.			
Lack of PPE. Low on cleaning wipes, no procedure with masks. Rules change every day, sometimes during a shift.			
I work in home health/hospice. It seems like we have been a second thought with Covid preparedness. We are being told to doff and Donn in driveways. We're expected to wear our own scrubs and comeback home to wash them. It feels reckless. High potential for exposing my family.			
Masks also they are forcing nurses to cross train in areas we are not comfortable to cover their needs, if we don't we lose all covid19 benefits			
The unknown of changing schedules and the units you are sent to work			
PPE recommendations change daily.			
Tools and equipment , PPE			
The ability to don and doff correctly is not a skill you pick up from watching a video. It takes practice. Moving forward, negative pressure rooms need to be part of our skills preparation			
Equipment/ppe, contradicting information due to changing plans information			
I work for a large private corporation, so any changes in procedure and equipment must be approved by corporate. Otherwise, we are extremely lucky as the corporation puts our safety before anything else. We are actually seeing about 95% of our patients virtually.			
Ever changing policies on what PPE to wear. PPE is different for rule Out patients and positive patients. No updates to.staff if patient they were caring for tests positive. Not offering tests to employees who have symptoms.			
As with any facility we are facing a shortage of masks and ambu bags			
The virus!			
No PPE			

10. Have you been tested for COVID-19?

	Number of Response(s)	Response Ratio
Yes	70	3.0%
No	1254	55.1%
Other	5	<1%
No Responses	943	41.5%
Total	2272	100%
105 Comment(s)		

10. Have you been tested for Covid-19?

My hospital will not test employees

Tried to get tested but didn't meet criteria when I called the 311 number

No tests available

But I will be tested this coming Monday . I have been having some cough and body aches/ generalized muscle pain and chest tightness for a couple of days. I called my primary doctor who gave me the COVID 29 hotline which I called. I was asked a bunch of questions and I meet the criteria for testing. I am 70. I am on the list for testing and someone from the hotline called me today to schedule me for testing . I will be tested at my workplace , instead, Monday morning .

I was tested at a quick Carr a few weeks ago because I was sick but the swab was not transported correctly. No testing at the hospital.

My Covid-19 test was negative.

11. Have you had to self-quarantine?

	Number of Response(s)	Response Ratio
Yes	170	7.4%
No	1134	49.9%
Other	25	1.1%
No Responses	943	41.5%
Total	2272	100%
101 Comment(s)		

11. Have you had to self-quarantine?

Aside from stay at home orders

I got sick a little over a week ago. I applied for FMLA because I was concerned that I could pass the disease unknowingly . My facility really gave me no suggestions and did not even tell me to get tested

My doctor put me in quarantine for two weeks.

Not yet

Despite being told I was exposed to Covid-19 on multiple occasions, I have not been asked to self quarantine

12. What else would you like to add?

376 Response(s)

Sample of Comments:

This is the scariest moments I have ever seen. My hospital cares, they are trying. But instead of being the frontline I fear we are becoming the last line of defense

Need a more consistent plan in responding to disaster. Disaster pay needs to be enforced, people place there life on the line without proper gear. Its difficult to breathe in a n-95 mask as you gear up to take care of the highly contagious patient.. risk of bringing the virus home.

I am nervous for myself in performing my job under expected circumstances.
I am scared to be around my husband & children after working my ER shifts.

Please take care of our healthcare workers. God forbid , if we all get sick, who is going to take care of us and the rest of the population?

I would like to say I have discussed with my facility to offer a critical care excelerated course to prepare nurses of all areas. Home health agencies are not providing ppe. No one is giving nurses 14 day paid sick leave to self quarantine. Facilities are cancelling nurses due to low census instead of training to ramp up personnel for the peak . I have contacted the Governor on social media. No one is listening . NP students in last year should be allowed to study for boards to take the exam as soon as possible because help is needed . Nevada could be ahead of the curve yet we are waiting to get slammed. We are not testing .

Give us free hotels please. i understand supply chain delays regarding PPE. but we have tons of empty hotels who can save family members of frontliners from dying

I would like to have daily updates from management about any possible cases and/or policy changes

MY COMPANY UPDATES ALL EMPLOYEES IN A TIMELY FASHION REGARDING ALL ASPECTS OF THE COVID-19 PRECAUTIONS AND UPDATES FROM THE CDC

Staff feedback during times like this is critical for preparedness and our hospital has none. Administration is making unilateral decisions based on panic and fear rather than rational decisions that include staff involvement. Also all nurses should be getting automatic hazard pay, and that is not even an offer to our staff - however it has been offered to travel nurses if they choose to stay.

This is a very good learning experience and I hope we do better and treat one another better

Would not mind taking care of these patients at all if I had ppe that ai did not have to ration and rewear.
Tired of being told a surgical mask is enough

I hope we have a test kit that gives us result immediately that way we can save or minimize the use of PPE and we can save it for the patients who needs it most.